



NapSack Hammocks Returns Policy

- We will accept returns of unwanted items within 30 days of purchase, so long as items are unused, clean and returned with all accessories as received by the consumer
- We do not accept returns after 30 days unless the item you have purchased is defective. This does not include normal wear and tear, or usage other than as recommended (see Safety Information). We will also not accept returns where items have been damaged by the user either in usage or storage. Our hammocks and tarps should be stored away after drying and should not be machine washed or tumble dried
- We will not pay shipping costs for returned items unless the item is being returned as defective
- Please always contact us prior to returning an item